

March 31, 2020

During this difficult time Cedarbrook Lodge will continue to provide the best possible care for our residents and staff. We are following all directives from the RHRA and Ministry of Health to ensure health and safety for all.

Our team has shown dedication, patience, hard work, sacrifice and commitment during this pandemic and we appreciate you!

Some of the measures we have taken to protect our residents, staff and their families:

- All staff and residents are being screened upon entering the building.
- Anyone who fails screening will be denied entry
- Non-essential visitors are no longer permitted on the premises. Only those providing critical care for residents will be allowed & screened
- Parcels/supplies can be dropped off at our main entrance, a cart with instructions is provided.
- Residents are encouraged to go outside to get some fresh air while remaining on our property
- We've altered our dining room seating to ensure spacing for safe social distancing.
- We are also offering tray services at no charge
- All large recreation activities have been cancelled. Small group activities are conducted on each floor while practicing social distancing
- Limited seating is available in our common areas
- Housekeeping will continue to disinfect all high traffic areas multiple times during the day this includes most frequent touched surfaces; elevator buttons, door handles, hallway rails, chairs etc.
- Ongoing training/updates is being provided to our staff

If you wish to see your loved ones we can arrange video calls, or on warmer days we can arrange a visit through our glass enclosure. Families are encouraged to write letters, send pictures or emails that can be printed and given to your loved ones.

Please feel free to contact reception for additional information or to arrange a video call.

Thank you and Stay Safe!