

October 7, 2020

Dear Families/Visitors

Toronto Public Health has advised us that a staff member and resident have tested positive for COVID-19.

All staff have been tested and we are waiting for more results. Residents who were potentially exposed have been tested and notified (resident/POA)

If a residents' health status changes we will notify family/POA immediately.

General Visits:

We are **no** longer accepting scheduled indoor/outdoor or window visits. Please continue to stay in touch with your loved ones through letters/cards, phone calls or by email to reception@cedarbrooklodge.ca

The following visits are accepted;

Visitor Type	Definition	Requirements
Essential Visitors	Performs support services, e.g. food delivery, phlebotomy, family member, or volunteer providing care services and other healthcare services required to maintain good health. Visiting a very ill or palliative resident.	<ul style="list-style-type: none">• Verbal attestation required• Must undergo COVID-19 screening for typical and atypical symptoms• Scheduling not required• Self-isolation, symptomatic: 1 visitor allowed
Support Worker	Essential visitors who perform support services for the resident or care community e.g. physicians, nurse practitioners, maintenance workers, person delivering food for the care community.	<ul style="list-style-type: none">• Verbal attestation required in non-emergency situations.• Must undergo COVID-19 screening for typical and atypical symptoms• Scheduling not required• Location of visit can be designated by site

Caregivers	Essential visitors designated by the resident/substitute decision maker to provide caregiver support e.g. meal assistance, social support, meaningful connections, rational continuity, and decision-making.	<ul style="list-style-type: none"> • Must be designated in writing by the resident/SDM prior to visit • Must be 18 years of age or older • Verbal attestation required • Non-outbreak: 2 caregivers allowed • Outbreak: 1 caregiver allowed • Additional IPAC training & education required prior to visit • Must undergo COVID-19 screening for typical and atypical symptoms • Caregiver designated can be changed based on resident care needs • Location of visit may be designated by site • Prior to first visit and monthly thereafter, must attest to reading/re-reading the care community's visitor policy
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Parcels/Drop off area:

Parcels/supplies can be dropped off at our main entrance from 8:00 a.m. to 6:00 p.m. Please limit parcels/supplies to only necessities

Dining:

At this time, the Main dining room will be closed and tray service will be provided for all residents starting Wednesday, October 7th.

At Cedarbrook Lodge, we continue to actively monitor all residents, and staff by following outbreak infection control protocols set forth by Toronto Public Health and the Ministry of Health. All staff are wearing full personal protective equipment (PPE) while providing care and in the building.

We will continue to do everything we can to keep our residents and employees safe as we work to control and prevent the spread of COVID-19 at Cedarbrook Lodge.

We thank you for your continued support as we go through this together.

Sincerely,
Your Management team