

August 18, 2020

Dear Residents, Family Members and Staff:

Cedarbrook Lodge is continuing to provide the best possible care for our residents and staff. We are still following all the directives from the Ministry of Health, Toronto Public Health and the RHRA to ensure the safety for all.

Our “Team” here at Cedarbrook Lodge are our “Heroes” they have shown perseverance, hard work, sacrifice and a huge vow to our residents, to their own families and to you, to keep loved ones safe.

Unfortunately, we must inform you that one of our staff has had a positive test come back positive for Covid-19. The staff member is in isolation and has been for past couple of days. It was contracted outside of Cedarbrook Lodge. Some have asked who or what department this person could be from? We respect the privacy of our residents and our staff in this manner. All of our staff no matter which department they are in have interaction with each other and our residents.

Some of the measures we have taken to protect our residents, staff and their families are:

- **Screening of our residents, staff and essential visitors are completed twice daily (including temperatures) continues.**
- **Anyone who fails screening are not allowed into the building.**
- **Non-essential visitors are not permitted in the building. Only those providing critical care for our residents are allowed and are screened.**
- **If residents are taken by family out of the home, they may not be readmitted until the outbreak is over.**
- **At this time, residents are encouraged to stay in their rooms for at least 14 days as advised by Toronto Public Health. All communal activities/gatherings will be discontinued. Residents are encouraged not to leave the home for short-stay absences to visit family and friends. Instead, residents who wish to go outside of the home are asked to remain on the home’s property and maintain safe physical distancing.**

- Our staff continue to have a good amount of PPE (Masks, gloves, gowns hand sanitizer etc.) on hand to keep them safe.
- Parcels/supplies can be dropped off at our front door screening table from 8:00 a.m. to 6:00 p.m. Please limit parcels/supplies to only necessities.
- Swabbing for our residents and staff started today and will continue within the next few days. All tests have been sent out to the lab. We expect results to start coming in after 72 hours of this letter. Results of the tests will be communicated to the residents and their family/POA.
- ****All meals will be served in their rooms.**
- We are planning to outsource a sanitation company to disinfect all common areas.
- Housekeeping continues to disinfect all high traffic areas, multiple times during the day this includes touch surfaces like elevator buttons, door handles and hallway rails.
- We continue our ongoing training and updates to our staff as we get them.

Families are encouraged to call, write letters, make signs, and send pictures for family members. Please stay at home whenever possible, as we are there for you. If you can encourage your family members to help stay in their suites it would certainly benefit us all for a faster recovery.

Be Well Be Safe

From your Management Team