

October 16, 2020

Dear Residents, Families and staff,

The health and well-being of residents and our team members is the top priority for our Cedarbrook Lodge Community, and we will continue to keep you informed as we monitor the evolving situation with COVID- 19.

Further to our letter on October 7th, Toronto Public Health has advised us that our Residence is now on outbreak. We currently have positive COVID-19 cases with 1 active staff members and one resolved, 1 external care provider, 7 active cases and 2 resolved on our 2nd floor, 1 active case on the 4th floor and 1 active case on the 5th floor.

We are taking immediate steps to reduce the chance of transmission and keeping our residents and staff safe and healthy. Health officials have advised us to conduct on a regular basis Point of Prevalence Testing, which involves on-going swabbing for all residents, staff, external care providers, support workers and caregivers.

Point of Prevalence testing has taken place on Monday October 12th for all of our residents and all of the results came back negative. Further testing will be conducted again on Monday, October 19th. Should yours or your loved ones health status change, we will contact you directly.

We continue to follow the Ministry of Health's recommendations on these additional measures:

- Only essential visitors can enter the home and one visitor per resident at a time
- We have cancelled group activities for all residents
- Increased cleaning, especially high-touch surfaces
- Close twice-daily monitoring of all residents for symptoms
- We are actively screening all staff for symptoms before they start their shifts. All staff have been reminded to self monitor during their shifts

- Universal Masking and face shield is practiced for all staff and essential visitors.
- We continue to provide meal tray services for all meals
- Common areas such as the lounge, library, activity rooms, and dining rooms are not accessible at this time.
- Please note that washrooms on the main floor are closed to residents, but may be used for emergencies.
- Residents are not permitted to leave the residence for short stay absences, please notify reception for any essential outings.

Residents are encouraged to stay in their suites until the outbreak has been declared over and urged to wear face coverings should they need to use the common hallways. Residents are also reminded to inform staff for any new developing symptoms (see attached), wash your hands before entering your suites, before and after using the elevators, practice social distancing throughout the building including the elevators.

At this time we ask for your cooperation and patience as we go through this together. We thank you for continuing to do your part in keeping our Residents and Staff safe. We give thanks to our Cedarbrook teams who are working extra hard hours throughout this outbreak. Your unwavering commitment and compassion inspires us all every day. We will get through this together.

Stay Safe,

Your Management Team