

September 3, 2020

Dear Residents, Families and staff:

We have resume service in the Dining Room and Visitations. Please review reopening guidelines below;

Here's what we are doing to keep you safe in the **Dining Room**:

- 2 Meal seating- You will be assigned for the **1st or 2nd Seating**.
- Meals will be served during the following times:
1st Seating- Breakfast 7:45-8:30, Lunch 11:45-12:30, Dinner 4:45-530
2nd Seating- Breakfast 9:00-9:45, Lunch 1:00-1:45, Dinner 6:00-6:45
- Physical Distancing- Tables are positioned and assigned to comply with the physical distancing guidelines by staying two meters or six feet apart
- Wellness Checks- residents will continue to have temperature and screening checks twice a day during breakfast and dinner
- Sanitizer stations- Please sanitize your hands upon Entry and Exit
- Cleaning and Sanitation- we will continue to reinforce our already rigorous cleaning and sanitation standards, with an added focus on all high- touch surfaces.
- Cleared tables- condiments and other tabletop items will be removed from our tables, instead, condiments will be available upon request.

We continue to allow families and guests as part of our gradual re-opening provided that Cedarbrook Lodge is not on an Outbreak. Visits can now be held in resident suites or outdoors. All visits are currently by appointment ONLY. The following guidelines will support safe social visits between family members and their loved ones:

- Call Reception at **416-431-6400**
- Read the attached documents before booking an appointment.
- Visits are currently accommodated for one hour each visit and only 1-2 person per resident may visit to allow us to accommodate all residents. Appointments are currently available to allow at least one weekly visit per resident
- If visiting, you may only see one resident. If you are visiting multiple residents, separate appointment bookings are required.
- Visitors must wear a face mask or cloth mask if visiting outdoors, or a surgical mask is required if visiting indoors and must be worn at all times. Visitors are responsible for bringing their own face coverings/mask. If visitors do not bring their own, they cannot enter the building.
- During the visit, please continue to practice social distancing, avoid physical greetings (i.e shaking hands, hugging)
- Common areas are still off limits until further notice for all visitors.
- Any non-adherence to these rules could be a basis for discontinuation of visits.

Residents are allowed to leave the property for short absences and overnight. Residents must adhere to safe physical distancing, cough etiquette and hand washing guidelines. All residents leaving the facility must **wear a cloth mask while outside of the residence**. The resident **is** responsible for supplying their own cloth mask while they are on short absences. Please see or call Management for further details.

Large group activities are still on hold. Small groups will be invited at different times practicing physical distancing. Crystal Santookie, Director of Recreation, will provide ongoing updates of program re-openings.

Thank you for your continued trust and support.
Your Management Team